



# DOZENS OF LEADING HEALTHCARE ORGANIZATIONS TRUST THEIR DATABASES TO RDX

## RDX Remote DBA Services for Healthcare

RDX has 20 years of experience providing 24x7 support to dozens of Healthcare organizations. RDX helps you to fully leverage your DB and OS investment to reduce costs, transform growing amounts of raw data into actionable information, adhere to governmental regulations and improve database availability, security and performance.

RDX solves the problem of attracting and retaining skilled DBAs by providing immediate access to dozens of experienced administrators and advanced feature subject matter experts. RDX professionals support all major databases utilizing industry-leading SSAE 16 best practices and are backed by a PCI DSS compliant monitoring and support architecture that has been continuously refined over our 20 year history.

### Benefits of Remote DBA Services

- Reduce Support Costs and Improve Quality
- Higher Database Availability and Performance
- Fully Leverage Advanced DB Security Options
- Quicker Problem Resolution
- Focus on Problem Prevention not Firefighting
- Maximize Database Features
- Improve Internal DBA Staff Utilization
- Access to Skills/Expertise not Available In-House
- Improve System Monitoring Capabilities
- Leverage DBA Best Practices
- 100% Adherence to Your Change Control Policies
- No Recruitment, HR or Employee Turnover Costs
- No Vacation, Holiday, Training or Sick Days
- No Health Insurance, 401K or Equipment Costs

RDX Services

- SQL Server
- Microsoft BI Platform
- Oracle
- Oracle RAC
- Oracle EBS
- My SQL
- PostgreSQL
- DB2
- MongoDB NoSQL
- Windows OS
- Unix/Linux OS
- SharePoint
- Exchange
- Database Breach Protection

Support Options

**Full Support**

RDX becomes totally responsible for the functionality, security, performance, availability and improvement of your databases.

**Supplemental**

RDX augments your existing staff and tailors our services to your needs. Supplemental services allows you to free internal staff for higher ROI activities.

### Key Remote DBA Service Features

- 24 x 7, 100% Onshore Support
- 20 Years Service Delivery Experience
- Largest Remote DBA Services Provider
- 15 Minute Response Time Guarantees
- Flexible Services Custom Tailored to Your Needs
- Customizable Service Level Agreements (SLA)s
- Centralized Database Operations Center
- Secure PCI DSS Compliant Support Architecture
- Monitoring Portal - You "to see what we see"
- Documented DBA Support Best Practices
- Cutting-Edge Support Technologies
- Dedicated Subject Matter Experts

**Discover why RDX is the leading provider of provider of remote database administration services**

Visit [www.rdx.com](http://www.rdx.com) or call 1-855-RDX-DBAS to learn how we can help your organization