



# COMPLIANCE



RULES & REGULATIONS



POLICIES REQUIREMENTS



TRANSPARENCY & STANDARDS



BUSINESS & LAW

# INDUSTRY COMPLIANCE

Reduce Risk with 100% Onshore Services Backed  
by a PCI DSS Secure, SSAE16 SOC 2 Service  
Quality Certified Delivery Engine

**Improve your databases, and your life, with RDX.**



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Find more information here  
[RDX.com](http://RDX.com) / [info@rdx.com](mailto:info@rdx.com)

# PCI DSS and SSAE 16

## PCI DSS Compliance

Although RDX does not store or process any data for our customers, we understood that adhering to one of the most comprehensive security and privacy frameworks in the IT industry would allow us to create a strong foundation to build our security architecture upon. Becoming PCI compliant is yet another step in our ongoing corporate security strategy.

PCI is more than just a listing of arbitrary compliance objectives; it is a proven security process that helps organizations protect their data from outside attacks. The PCI Security Standards Council's audit requirements are continuously enhanced to deal with new threats as they are identified. The organization's goal is to continuously evolve its protection strategies to ensure that customer card holder data continues to be protected.

Payment Card Industry Data Security Standard (PCI DSS) is a set of over 400 individual audit objectives designed to ensure that companies that process, store or transmit credit card information maintain a secure environment.

RDX's PCI Security Audit is performed by Megaplan IT, a PCI organization certified Qualified Security Assessor. RDX received its 5th PCI Attestation document in Q2 of 2017.

## What is a Qualified Security Assessor (QSA)?

Qualified Security Assessor (QSA) companies are independent security organizations that have been qualified by the PCI Security Standards Council to validate an entity's adherence to PCI DSS. QSA Employees are individuals who are employed by a QSA Company and have satisfied and continue to satisfy all QSA requirements.



### About MegaplanIT

Megaplan IT specializes in security and compliance services. Their certified consultants assist companies to secure their environments and adhere to internal, industry and governmental standards and regulations.

## SSAE16 SOC 2 Type II Report

For calendar year 2017, RDX recently achieved their seventh SSAE 16 Service Quality Report. Service Organization Controls (SOC) reports are designed to help service organizations that provide information system services to other entities build trust and confidence in their service delivery processes and controls through a report by an independent Certified Public Accountant.

RDX worked with an accredited, third-party SSAE 16 auditing firm to create a set of audit control objectives that best reflect the key service quality indicators that measure our operating effectiveness.

The audit control objectives included all activities related to physical and logical security controls, data privacy, organization and administration, vendor management, work request and ticket management, incident management monitoring installation and configuration.

## SSAE16 SOC 1 vs SOC 2 Reports

SOC reports demonstrate to clients that a service organization has effective internal controls and related safeguards in place. The reports provide valuable information users need to assess and address the risks associated with an outsourced service.

A SOC 2 report differs from a SOC 1, in that in addition to the control objectives defined by the service provider, it requires those organizations to adhere to a set of industry-defined standards. The SOC 2 report addresses a service organization's controls that relate to operations and compliance, as outlined by the AICPA's Trust Services criteria in relation to availability, security, processing integrity, confidentiality and privacy.



### About Schneider Downs

Schneider Downs is one of the 60 largest public accounting firms in the US. The firm provides top-tier accounting, business advisory and audit/assurance services, including IT audits for regulatory compliance.