

Infrastructure Managed Services

Focus on innovation. Let RDX focus on your infrastructure.

Key Benefits of Infrastructure Managed Services:

- Free internal resources to focus on innovation, not your infrastructure.
- Keep pace with growth.
- Reduce operating costs by 30-50% while increasing efficiency.
- Increase speed, reliability, compliance and scale of your apps.
- Rapidly deploy infrastructures with nearly 100% availability.

SOLUTIONS FOR

- On-Premise
- Public Cloud (AWS/Azure)
- RDX Private Cloud
- Hybrid

OUR PARTNERS

- AWS Advanced Partner
- Microsoft Gold Partner
- Oracle Gold Partner

As a leading provider of infrastructure managed services, RDX can engineer your infrastructure for growth and efficiencies.

Building the right infrastructure for your organization is no simple task, but it's become imperative for today's IT leaders. Creating a robust, flexible, and secure infrastructure is not only about protecting your investment. It's about empowering your company to create new opportunities for efficiencies and growth. But if you're like most companies, you lack the necessary resources to build, invest into, and manage an agile infrastructure.

FOCUS ON INNOVATION. LET RDX HANDLE YOUR INFRASTRUCTURE.

RDX has the expertise and scale to help you optimize the business of IT enabling your organization to be an industry leader. Our people, processes, and solutions are geared to transform your infrastructure to be more resilient, secure, flexible, and cost-effective. As a leading technology partner, we deliver unbiased guidance on best-fit cloud or hybrid solution to organizations worldwide.

When you partner with RDX, we offer more than simple migration and infrastructure management. Our turnkey managed infrastructure and hosting solutions provide 24x7x365 support for all environments - on-prem, in the cloud, in a private cloud or a hybrid solution. Collaborating with your IT and business leaders, our skilled architects design custom solutions that enhance your ability to meet business goals, and refocus your efforts on growth and market initiatives. All services are backed 24x7 by service level guarantees, and save customers 30-60% over traditional support costs.

Why Partner with RDX for Infrastructure Managed Services?

- **24x7 GLOBAL COVERAGE**
Get the right skills at the right cost and in the right location with 24x7 global coverage.
- **FLEXIBLE DELIVERY MODELS**
On premises, cloud and hybrid models provide the choice and flexibility to adapt quickly.
- **UNPARALLELED EXPERTISE**
Our experts have a broad and deep understanding of the applications we support.
- **STRATEGIC ADVISORS**
Our experts stay on top of the latest innovations and compliance regulations for you.
- **COST CONTROL**
Leverage our scale and predictable pricing to reduce operational costs by 30-50%
- **TECHNOLOGY AGNOSTIC**
Get unbiased guidance on best-fit solutions from a trusted, managed services partner.
- **SERVICE LEVEL GUARANTEES**
All services are backed 24x7 by SLAs tailored to your business objectives and environment

CONTACT US

rdx.com or sales@rdx.com

FLEXIBLE, SCALABLE MANAGED SERVICES FOR ANY ENVIRONMENT

RDX delivers comprehensive managed services for any environment you choose - whether deployed on-premise, in the cloud, or using a hybrid model. This gives us ultimate flexibility to find and manage the deployment option that's right for you. As your partner, RDX can help in the following ways:

- Manage your on-premise infrastructure remotely
- Manage your public cloud infrastructure
- Manage your infrastructure in RDX's private cloud

RDX'S MANAGED INFRASTRUCTURE & HOSTING SERVICES INCLUDE:

- Redundant facilities for primary, backup, and disaster recovery
- Dedicated and virtualized environments
- Enterprise SAN architecture and management
- Services "On-Demand"
- N+1 redundancy for all components
- Maximum availability architecture (MAA) best practices
- Highest levels of physical and logical security
- SOC II and HIPAA, compliance standards
- 24x7x365 production monitoring and support
- Application monitoring
- Database management and administration
- Operating system support and administration
- Server and storage management
- Network operations and management
- Security and compliance
- Disaster recovery and data protection
- Backup and recovery
- Incident, problem, and change management

ABOUT RDX

RDX is a leading global provider of managed database, cloud, and data infrastructure services. The company provides secure, 24x7 managed solutions to hundreds of customers across a broad range of systems, deployed in any environment - on-premise, in the cloud, or a hybrid solution. RDX supports a wide range of cloud environments including Microsoft Azure, Amazon AWS, and Oracle DB Cloud; database environments including Oracle, SQL Server, MYSQL, PostgreSQL, DB2 and MongoDB; and operating systems including Windows and UNIX/Linux. RDX also provides business intelligence and applications services for Oracle EBS, SharePoint and Exchange.

For more information about RDX's infrastructure managed services, please visit: www.rdx.com/services/infrastructure-managed-services.