

# Managed Hosting Services

Focus on innovation, not your infrastructure, with the industry's most flexible suite of managed infrastructure and hosting services.

## Why Partner with RDX for Managed Hosting?



### COVERAGE

Get 24x7x365 technical support from dedicated experts with a deep understanding of your systems.



### EXPERTISE

Leverage hundreds of the most experienced IT experts across all leading edge technologies.



### COST

Eliminate up-front CapEx and reduce operational costs by at least 30% with economies of scale



### ADVISORS

Let our experts stay on top of the latest innovations and compliance regulations for you.



### AVAILABILITY

Trust that your data is always available with fully redundant data centers and a 100% SLA.

Partner with RDX for flexible, fully managed hosting solutions customized to your business requirements.

Your organization is unique. Your needs and infrastructure are too. So, when it comes to a technology transformation or solving for your current infrastructure needs, deploying a pre-configured infrastructure or services agreement should be out-of-the-question. Yet, most managed service providers offer little to no customization when it comes to hosting solutions and support. Fortunately, RDX is different.

## RDX PRIVATE CLOUD - A COMPLETE MANAGED HOSTING SOLUTION

When you choose RDX as your managed hosting provider, you get more than a secure, cost-effective, reliable hosting infrastructure. You get a partner and a solution capable of pushing your IT strategy to the next level.

RDX's private cloud offering delivers the flexibility and value you seek from cloud environments — with the high level of service and customization you've come to expect. Our experts are available 24x7x365 and know your environment inside and out, giving you the peace of mind and protection you need to focus on what matters to your business.

Managed hosting from RDX enables you to overcome capacity constraints while positioning you to scale and adapt quickly to the evolving needs of your business. We help you optimize costs, minimize risk, simplify compliance, and establish a secure, agile infrastructure that's ready for the cloud, AI, and whatever comes next.

## Key Benefits of Private Cloud/ Hosting Services:

- Free internal resources to focus on innovation, not your infrastructure.
- Keep pace with growth
- Reduce operating costs by 30-60% while increasing efficiency.
- Increase speed, reliability, compliance, and scale of your apps.
- Rapidly deploy infrastructures with nearly 100% availability.

## Service Guarantees

- Application Availability
- Application Performance
- Service Desk Availability
- Ticket Request Response Time
- Change Implementation
- Backup Completion Success
- Backup Restoration Times
- Clone and Refresh Response

## Partnerships

- AWS Advanced Partner
- Microsoft Gold Partner
- Oracle Gold Partner

## Data Centers

- Allen, TX
- Aurora, IL

## WHY PARTNER WITH RDX FOR PRIVATE CLOUD/HOSTING?

Flexibility, scalability, security, performance. There are a lot of compelling reasons to choose a private cloud solution. Here are just some of them.

- Get 24x7x365 global coverage from experienced DBA, cloud, application and infrastructure experts with a deep understanding of your systems and processes.
- Leverage our scale and predictable pricing to reduce the costs of operating your own data center environment by at least 30%.
- Eliminate the spikes in CAPEX costs required to replace server, storage and networking gear as well as the environmental infrastructure of a data center including power, generators, HVAC, etc.
- Improve the availability, performance, and security of your critical systems by leveraging a larger 24x7 organization that has deeper and broader expertise in leading-edge technologies.
- Establish an infrastructure that can flex on-demand with your business needs whether you are acquiring companies, divesting business units, or deploying new projects or solutions for your organization.
- Partner with an organization that will provide continuous improvements on the operations of your IT investments as well as enable technology to be a catalyst for business growth.
- Get unbiased guidance and support on best-fit cloud and hybrid solutions from a trusted, technology agnostic managed services partner.

## PRIVATE CLOUD/MANAGED HOSTING SERVICES INCLUDE:

- Redundant DR and Production Data Centers
- Dedicated and Virtualized environments
- Enterprise Backup Architecture
- N+1 Redundancy for All Components
- Maximum Availability Architecture (MAA) Best Practices
- 24x7x365 Monitoring & Support
- Application Monitoring
- Highest Levels of Physical and Logistical Security
- SOC II, HIPAA Compliance Standards
- System Administration
- Hardware Troubleshooting and Break-Fix
- OS Installations/Management
- Patch Management
- Dot Release Upgrades
- Storage Management
- Monitoring and Alerts
- Security and Compliance
- Systems Backup and Recovery
- Networking Managed Services
- Firewall Support
- Load Balancer Support

## RDX's Managed Services Portfolio and Capabilities

### MANAGED SERVICES

- Infrastructure Management
- Database Management
- Cloud Migration
- Cloud Computing
- Application Management
- Operating System
- Network Managed
- Disaster Recovery
- Data Protection
- Business Intelligence
- Advanced Security

### DATABASES

- Microsoft SQL Server
- Oracle
- MySQL
- PostgreSQL
- MongoDB
- DB2

### CLOUD

- Microsoft Azure
- Amazon Web Services
- Google Cloud
- Oracle Cloud DB

### APPLICATIONS

- Microsoft SQL BI
- Microsoft Power BI
- Microsoft SharePoint
- Microsoft Exchange
- Oracle EBS

### OPERATING SYSTEMS

- Microsoft Windows
- Unix/Linux

## DATA CENTERS AND CORE HOSTING INFRASTRUCTURE

Feel confident hosting your mission-critical applications in secure, state-of-the-art data centers specifically designed to achieve optimal flexibility for even the largest-scale deployment. Whether you choose to host within RDX's private cloud or your own location, our team of experts will provide 24x7x365, turnkey hosting solutions tailored to your business. All managed hosting services are delivered through our secure, fully redundant data centers.

## YOUR STRATEGIC, SINGLE SOURCE MANAGED SERVICES PARTNER

RDX is your strategic, single-source provider of managed database, cloud, and data infrastructure services. The company provides secure, 24x7 managed solutions to hundreds of customers across a broad range of systems, deployed in any environment - on-premise, in the cloud, or a hybrid solution. When you partner with RDX, we offer more than simple migration and infrastructure management. RDX Managed Hosting Services is part of a comprehensive managed services portfolio including: [Database](#) and [Applications](#) Management, Hosting, [Cloud Services](#), [Business Intelligence](#), [Data Protection](#), [Disaster Recovery](#), [Operating System Support](#), Network Services, and more.

For more information about RDX's private cloud and managed hosting services, please visit: [www.rdx.com/services/managed-hosting-services](http://www.rdx.com/services/managed-hosting-services).