

# Remote DBA Services

## Why Partner with RDX for Remote DBA?



### COVERAGE

Get 24x7x365 technical support from dedicated experts with a deep understanding of your systems.



### EXPERTISE

Leverage hundreds of the most experienced IT experts across all leading edge technologies.



### COST

Eliminate up-front CapEx and reduce operational costs by at least 30% with economies of scale



### ADVISORS

Let our experts stay on top of the latest innovations and compliance regulations for you.



### AVAILABILITY

Trust that your data is always available with fully redundant data centers and a 100% SLA.

## Fully Exploit the Power of of Your Databases with RDX's Secure, Scalable DBA Services.

Get flexible, scalable, and secure remote database administration (DBA) support for all major platforms from the leading global provider and pioneer of remote DBA and data infrastructure managed services. With RDX, you get hundreds of highly skilled, certified DBA experts to help you migrate, manage, and monitor your database environment. Our fully managed DBA solutions help your organization deliver real competitive advantage by providing the expertise and solutions you need to maximize your IT investments - all while drastically reducing costs.

From assuming total ownership of your entire database environment to supplemental services designed to augment your internal staff, RDX provides customized service packages fit to your needs. RDX supports all major commercial, open source, and cloud database platforms including SQL Server, Oracle, MySQL, PostgreSQL, MongoDB, DB2, AWS, and Azure. Turn your databases into differentiators today.

### REMOTE DBA SERVICES INCLUDE:

- 24x7x365 Production Support
- Proactive Database Monitoring (Performance, Backups, & Events)
- Database Maintenance
- Installation & Configuration
- Performance Tuning
- Database Patching
- Database Refreshes
- Incident Management & Troubleshooting
- Database & Systems Reporting
- Service Packs & Hot Fixes
- Space Management
- Database Backup Management

## About RDX

RDX is your strategic, single source provider of managed database, cloud, and data infrastructure services.

### MANAGED SERVICES

- Infrastructure Management
- Database Management
- Cloud Migration
- Cloud Computing
- Application Management
- Operating System
- Network Managed
- Disaster Recovery
- Data Protection
- Business Intelligence
- Advanced Security

### TECHNOLOGIES

- Microsoft SQL Server
- Oracle
- MySQL
- PostgreSQL
- Microsoft Azure
- Amazon Web Services
- Google Cloud
- Oracle Cloud DB
- Microsoft SQL BI
- Microsoft Power BI
- Microsoft SharePoint
- Microsoft Exchange
- Oracle EBS
- Microsoft Windows
- Unix/Linux

## CONTACT US

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1-855-RDX-DBAS

## KEY REMOTE DBA FEATURES

- 24 x 7 Database Support
- 25 Years Service Delivery Experience
- Largest Remote DBA Services Provider
- 15 Minute Response Time Guarantees
- Flexible Services Tailored to Your Needs
- Customizable (SLA)s
- US & Global Database Operations Centers
- Secure, Best-in-Class Architecture
- Mobile App and Monitoring Portal
- Documented DBA Support Best Practices
- Cutting-Edge Support Technologies
- Multi-Platform Subject Matter Experts

## REMOTE DBA BENEFITS

- Reduce Support Costs and Improve Quality
- Improve DB Availability & Performance
- Quickly Leverage Cloud DBMS Architectures
- Faster Problem Resolution
- Focus on Innovation, not Firefighting
- Maximize Database Features
- Improve Database Security
- Dedicated DBA Resources
- Access to Skills not Available In-House
- Leverage Collective Expertise of 500+ DBAs
- Adherence to Your Change Control Policies
- No Recruitment, HR or Turnover Costs
- No Vacation, Holiday, Training or Sick Days
- No Health Insurance, 401K or Equip.Costs

## SUPPORTED PLATFORMS



## OUR PARTNERS



For more information about RDX's remote DBA services, visit: [rdx.com/services/dba-services](http://rdx.com/services/dba-services) or email [info@rdx.com](mailto:info@rdx.com).